

DEAN K. ANDERSON

31 Sunnyvale Court, Lower Sackville, NS B4E 2T2

902-865-4130 (home)
deananderson@eastlink.ca

902-877-1077 (cell)
http://deansconsulting.ca

CAREER OBJECTIVE

To obtain employment in an IT environment where my experience as an accomplished Oracle Developer and QA Test Analyst with expertise in the full systems development life cycle methodology can be fully utilized.

ACCOMPLISHMENTS

- ☑ As an integral part of project teams, serves as a subject matter expert providing client-focused, high quality analysis, testing and support of development implementations in an ORACLE Data Warehouse which supports a variety of business requirements via numerous distributed database applications for Keane Canada, Inc. Global 2000 clients - ensuring the data maintains high availability and accuracy for all users worldwide. Performs duties in a multi-country environment and several different time zones between Canada, Unites States, and India.
- ☑ Reengineered a complex, mission-critical health care software system (Oncology Patient Information System - OPIS), at a health care facility within the largest integrated academic health district in Atlantic Canada, from an Oracle Forms v3.0 application to an Oracle Forms v4.5 application. Outcome enabled less costly, more efficient maintenance options while offering the oncology services department greater scalability benefits to support direct patient care and disease registry perspectives.
- ☑ Redesigned a web site using Homesite, Dreamweaver, HTML and PHP for an out-of-province client which resulted in client being rated #1 in their industry; an increase in client profile nationally and internationally; and within the first six months, the client's sales increased from \$400 thousand to \$2.0 million and by the end of one year increased to \$1.0 billion.
- ☑ Proven track record with Oracle development and conversions involving Oracle Forms ranging from version 3.0 to 10g. Installing/using Oracle Database v7-10g and the Developer Suite 2000/10g. Selected projects:

Oracle Applications

Resource Information System (HRIS)
Time Capture System

Promotion Allocation System (PAS) Human
Time Sheet Audit Trail System
DBA Manager Application

PowerBuilder Applications

Rate Plan Optimizer System

Artifacts Conservatory Directory System

Software Application Testing

TuneUP.Com

Learn Series of applications, Mentor Networks Inc.

TECHNICAL SKILLS

- **Database Development** - Oracle Database 10g, 9i, 8i, 8, 7, 6 RDBMS, SQL, PL/SQL, SQL*Plus, Packages, Procedures, Functions, Triggers, SQL Developer, TOAD, MySQL, PowerBuilder, COBOL
- **Database Administration** - Database programming, Report creation
- **Development** - Oracle Forms (Developer Suite 10g, Developer 2000), ORACLE PL/SQL Reports, Source Code Control Systems
- **Web Development** - HTML, JavaScript, HomeSite, Dreamweaver, PaintShop Pro, FTP, Telnet, PHP, MySQL Front, Porta, Web Album, UltraEdit-32, WinSCP, Putty, SSH Secure Shell, SFTP
- **Operating Systems** - Windows XP/2000/9x/3x, DOS, UNIX - AIX, Exceed, VAX
- **Applications** – Lotus Notes, MS Office; Word Perfect, SharePoint Server, CiscoVPN, various - Ticket Systems, Web Browsers, E-mail Clients, Anti-Virus / Spyware / Malware, CD / DVD Burning, IM Chat

SUMMARY

Dean has been in the Information Technology field since 1986. He is proficient in Oracle Relational Database Management Systems (10g, 9i, 8i, 8, 7, 6) and client server tools including Developer 2000 (Forms 3.0 / 4.5 and Reports 2.5). Dean also has advanced level SQL, PL/SQL and SQL*PLUS programming skills, a working knowledge of Oracle Developer Suite 10 g (Forms 9i / 10g and Reports 9i / 10g), SQL*Net, SQL Loader, SQL Developer, TOAD, MySQL, PuTTY, WinSCP, UltraEdit-32, PFE, as well as, Windows and UNIX (AIX/HP/Solaris) platforms from an application development perspective. He is well versed in software application adaptation, planning, structured analysis, design and programming methodologies, data flow, and with modeling and management principles. Dean is adept in the testing, documentation, maintenance and troubleshooting requirements in development and production environments on both large scale, multi-platform, client/server distributed, and smaller scale stand alone systems. Dean is highly skilled in Oracle PL/SQL development, SQL data extraction, manipulation and loading, flat file manipulation using PL/ SQL, reading fixed length and delimited source file formats to populate target database tables, data migration encompassing implementation of various data mappings for Extract, Transform and Load (ETL) projects. He is self motivated and directed, with keen attention to detail. Dean is able to prioritize and execute tasks in a high-pressure environment, has the ability to present ideas in user-friendly language, and skilled in building and maintaining client relationships. Dean demonstrates strong analytical, problem solving and decision-making skills when working in a non-supervised environment.

PROFESSIONAL EXPERIENCE

Consultant

Keane Canada, Inc., Halifax, NS

JUL 2006 - PRESENT

As consultant, subject matter expert working with various project teams in Halifax, NS, Boston, MA, Southfield, MI, and India to provide client-focused, high quality analysis, testing and support of development implementations in an ORACLE Data Warehouse which supports a variety of business requirements via numerous distributed database applications operating 24 hours a day. Support is provided using PL/SQL and a variety of applications in a Windows XP/Cisco VPN/HP UNIX/Oracle environment for an Application Maintenance Management Project between Keane Canada, Inc. and Global 2000 clients.

Project engagements have included a maintenance/development/testing project supporting distributed applications for a Health Management Organization that is both a "not for profit" and a "for profit" business, as well as maintenance/development project supporting distributed applications for an automotive financing business.

Senior Oracle Systems Analyst

Capital District Health Authority, Halifax, NS

JUL 1998 - JAN 2006

As Senior Systems Analyst, responsible for day-to-day operational support of Oncology Patient Information System (OPIS) for the Oncology Services Department. The OPIS application is an information system operating 24 hours a day required to support direct patient care and disease registry perspectives.

- Conducted feasibility studies, systems analysis, programming, testing, implementation and training;
- Resolved user issues, maintained internal and external relationships with business community;
- Formulated procedures; ensured quality, programming and project management standards were met;
- Worked closely with managers and external clients - gathered business requirements, provided advice, guidance, operational / project services;
- Prioritized initiation requests; ensured projects were delivered on time, budget and to user satisfaction;
- Provided direction and leadership to the IT team of programmer analysts, systems analysts and technical specialists; including scheduling, assignment, review/monitoring work, recruitment/performance evaluation;
- As team leader and team member, tracked, monitored and communicated progress against project plans.

IT Consultant, Dean's Consulting Services**2004-PRESENT**

Lower Sackville, Nova Scotia

- Website design, hosting and maintenance for clients locally, nationally, and internationally;
- Enabled companies to market products and services, to gain a competitive edge, to increase business profit margins and to acquire new clients;
- Provided customized computer based training and mathematics tutoring services on Campus at DAL, NSCC and private sessions; computer repairs and upgrades.
- Delivered concept training on site at ctc Train Canada to students from provincial and federal government departments:
 - Oracle Developer 10g: PL/SQL Functions, Procedures and Packages
 - Oracle Developer: Introduction to Oracle Forms 10g
 - Oracle 10g Fundamentals
 - Introduction to Oracle 9i PL/SQL

Oracle Software Specialist**1992-1998**

Software Kinetics, Halifax, NS

Provided application development services in a Full Systems Life Cycle environment for a variety of Oracle, and PowerBuilder projects.

Programmer/Analyst**1992**

Environment Canada, Canadian Parks Service, Halifax, NS

Functioned as a programmer / analyst in designing and implementing extensive enhancements to an Oracle application - an Automated Work Planning Information System (WPIS), and a PCSA LAN Manager Information System interface. These applications were a Multi-Tier Client / Server implementation utilizing Oracle database 7.0 engines, and "C" programming language. These applications operated on a Windows 95/98 system.

EDUCATION**Leadership Development Certification****2003****Business Communications Certification****2002**

Executive & Professional Development, Saint Mary's University, Halifax, Nova Scotia

Courses completed:

- Managing Workplace Conflict – November 2003
- Leadership Development Workshop – October 2003
- Interpersonal Communication Skills - November 2002
- Business Writing Skills – October 2002
- Writing and Editing Professional Materials – October 2002

B.Ed., Mathematics (Teacher Certificate Level 5 Certified), Dalhousie University**1992****B.Sc.**, Mathematics & Computer Science, Saint Mary's University**1986****PROFESSIONAL DEVELOPMENT**

- Project Management Essential Tools & Techniques Workshop, Unisys Canada Inc., **2005**
- Introduction to Oracle: SQL and PL/SQL, Prometric Certification Services **2001**
- Coaching Workshop: Bringing Out the Best in Others, Bayer Institute **2000**
- Clinician-Patient Communication Workshop, Bayer Institute **2000**
- Oracle8 Database Administration, General Physics Canada Ltd **2000**
- Fast Track to PowerBuilder, PowerSoft Education Services **1996**
- Introduction to Oracle SQL, SQL*Plus and PL/SQL, Software Kinetics Ltd **1996**

References Available Upon Request